

IRS OFFERS PHONE AND WEB HELP FOR EMPLOYERS' TAX QUESTIONS

WASHINGTON -- The Internal Revenue Service today announced new telephone and computer services to help taxpayers with employment tax questions.

The IRS is testing a special call site at its Martinsburg, West Virginia, Computing Center to answer employment tax questions. Taxpayers may reach the site by calling 304-262-4400 (not a toll-free number) or by computer through a new "employment taxes" page on the IRS Web site. This test will continue until December 31, 1998.

The IRS is offering employers various types of assistance through its Web site at *www.irs.ustreas.gov*. Taxpayers may select "Tax Info for Business" from the site's home page, then go to "Employment Taxes" for links to specific subjects or services. Users may download related forms or publications, review frequently asked questions, access tax calendars, compute taxes to be withheld from employees, or select interactive help to communicate with an IRS customer service representative.

Although the test of online, interactive help will end on December 31, the other Web services for employers will remain. Taxpayers who have questions about their own account status should phone the Martinsburg site directly, rather than give account information online.

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